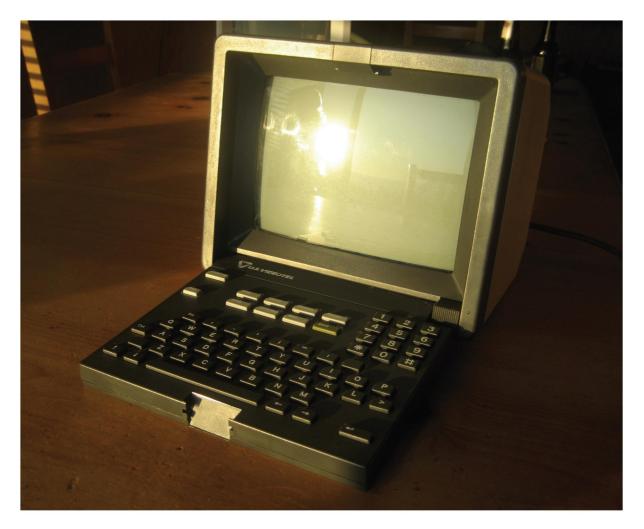
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American Minitel: Learning from Failure





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About the Cover

One of the Telic Alcatel 1B terminals France Telecom used to launch 101 Online in the San Francisco Bay Area in 1991. The videotex terminal provided two-way interactive services such as email, chat, e-commerce, news services, online banking, and searchable information databases. Image courtesy of Kevin Driscoll.



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